



2kW CONVECTOR HEATER WITH THERMOSTAT

Model Number: IG5200 / IG5250

INSTRUCTIONS FOR USE



**Thank you for purchasing this product
Please read these instructions**

SAFETY INSTRUCTIONS

Read and follow all of the instructions even if you feel you are familiar with the product, and find a place to keep this manual handy for future reference.

For your convenience record the complete model number, beginning with 'IG', and batch number beginning with '5' along with the date that you purchased the product and the original receipt and attach to this manual. Retain in the event that the warranty service may be required.

Important: This appliance is not intended for use by persons including children with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliances by a person responsible for their safety.

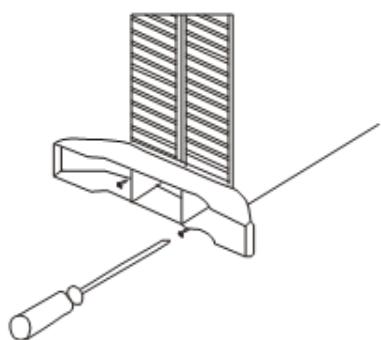
- This product is intended for domestic use only.
- This product is for indoor use only. Do not use the heater outdoors.
- Ensure that the electricity supply in your home is rated at 220 -240 volts before operating the appliance.
- If the mains lead of this appliance becomes damaged then it must be replaced by the manufacturer's service agent or a suitably qualified person using the same rated cable in order to avoid a hazard.
- There are no user serviceable parts inside this heater.
- Children should be supervised to ensure that they do not play with the appliance.
- Always turn off and unplug the appliance before attempting to move.
- Always turn off and unplug the appliance when not in use.
- Do not use the heater unless the feet are attached correctly.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- Do not reach for an appliance that has fallen into water. Switch off at supply and unplug immediately.
- Never place the heater where it may fall into water, or stand on a damp floor.
- Do not cover or obstruct any of the heat outlet grilles or air intake openings of the heater.
- Do not insert any objects through the heat outlet of air intakes grilles.
- Do not place the heater on carpets with a deep pile.
- Always ensure that the heater is placed on a firm flat surface.
- Always operate upright.
- This appliance heats up when in use. To avoid burns, do not touch the hot surface. Switch off and let the appliance cool before moving or touching.
- Ensure that the heater is not positioned close to curtains or furniture as this may create a fire hazard.
- Do not place the heater in front of, or immediately below a wall socket.
- Do not use the heater in areas where flammable liquids are stored or flammable fumes may be present.
- To protect against fire, electric shock or injury do not immerse the heater, power cord or plug in water or any other liquid.
- Do not twist, kink or wrap the cord around the appliance, this may cause the insulation to weaken and split.
- Do not run the cord under carpeting, rugs or runners. Arrange cord away from traffic so that it will not be tripped over. The use of an extension cord with this appliance is not recommended.
- Do not operate with the cord coiled as a build up of heat could be sufficient to become a hazard.
- Do not place the appliance close to a radiant heat source.
- Do not store the appliance while it is still hot.
- Do not remove plug from power socket by pulling the supply cord. Always grip the plug.
- Do not remove the plug socket until the appliance is switched off.
- Do not use the appliance to dry clothes.
- Do not operate appliance with wet hands.
- The most common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the grilles.
- Use this appliance only as described in the manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.

 **WARNING:** In order to avoid overheating, do not cover the heater.

Specification

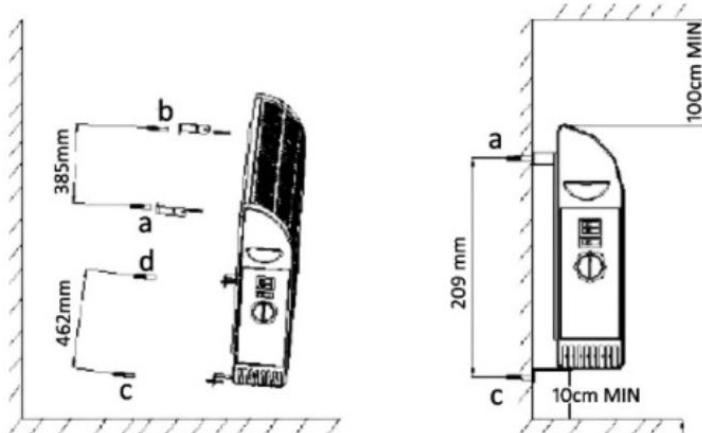
Supply Voltage:	220-240V, 50Hz
Max Output:	2000W

Assembly Instructions



1. Ensure that the heater is unplugged and that the power switches are turned to the off position.
2. Turn the heater upside down.
3. Locate the two holes at each end of the base of the heater.
4. Secure the footplates to the base through the holes using the screws provided.
5. Turn the heater upright.

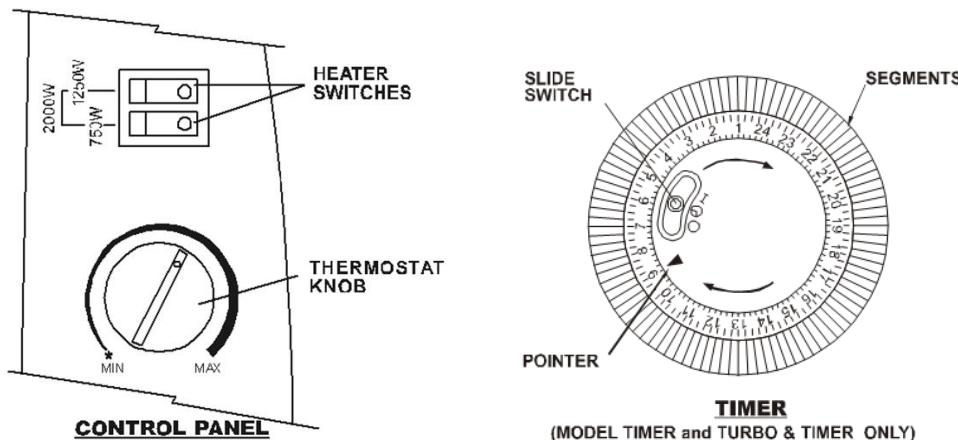
Wall Mounting Instructions



Before mounting please ensure the wall is suitable for this type of appliance.

1. Find the correct position on the wall following the safety instructions. There must be a minimum clearance of 10cm between the floor and the base of the heater once in position.
2. Using an electric drill, drill four 8mm holes (a, b, c and d) into the wall, the distance between "a" and "b" is 38.5cm, the distance between "c" and "d" is 46.2cm. The depth of the hole should be about 4cm. The distance between "a" and "c" (also "b" and "d") is 20.9cm. As picture A shows. Then knock the self-tapping screw into the wall by hammer.
3. Fix the screws and bracket onto the wall, please pay attention to the position of the bracket and if any hazards are within range.
4. Line up the holes of the bracket to the back of the heater and let the clip hold the heater. Screw the heater to the bracket through the aligned holes.

Control Panel



Operating the Heater

Choose a suitable location for the heater ensuring you have taken account of the safety instructions

NOTE: It is normal that when the heater is turned on for the first time or after not being used for a long period of time that it may emit a slight smell and fumes. These will disappear when the heater has been on a short while.

1. Take out the heater from its box carefully. Please save the box to store the heater when not in use.
2. Assemble the feet or secure to the wall mounting brackets according to the instructions.
3. Plug the unit into a power socket. Do not use the same electrical socket as another high wattage electrical appliance in order to avoid overloading the circuit.
4. Turn the thermostat dial fully in a clockwise direction to gain the maximum setting.
5. Turn on the heating elements by means of the heater switches. There are 3 heat settings 750W, 1250W and 2000W. When the heating elements are on the switches will illuminate.
6. For maximum heat output both switches should be turned on.
7. When the desired room temperature has been reached, the thermostat knob should be turned slowly anti-clockwise until the thermostat is heard to click off and the lights on the element switches are seen to go out.
8. After this the heater will keep the air temperature in the room at the set temperature by switching on and off automatically.
9. In its minimum (fully anti-clockwise) position, the thermostat provides frost protection. In this position (depending on the size of the room) the heater will maintain the temperature above freezing.

Setting the Timer (Model IG5250 only)

1. This model is fitted with a 24 hour timer which has 96 segments around its circumference, each segment being equivalent to 15 minutes of time.
2. It is possible to set the time and duration of the period(s) that it is desired the heater will operate in any 24 hour period.
3. The centre of the timer has a 3 position switch.
 - In the central position (denoted by the clock symbol) the timer will switch the heater on and off at times set by the segments.
 - The position denoted by the "I", is a timer override position. The timer will continue to run but power will be fed continuously to the heater. This enables the heater to be on all the time if required.
 - In the position denoted by the "O" the timer continues to run but no power is fed to the heater.
4. To set the timer, ensure the slider switch on the timer is in the central position next to the clock symbol.
5. Rotate the outer ring of the timer in a clockwise direction until the current time is lined up with the arrow pointer i.e. if the time the timer is being set is 8pm; rotate the outer ring until the number 20 is in line with the arrow pointer.
6. Set the time that the heater is required to run by pulling the segments around the outer ring forward appropriate to the running period(s) required.
7. When set, the heater will operate each day during the times programmed. Note, the heater must always be plugged into a power socket, the element switches must be in the on position and the thermostat must be suitably set to ensure the heater will come on.
8. If the heater is required to run continuously the slide switch on the timer should be set to the "I" position. If it is subsequently required to revert back to timer operation, the slide switch on the timer should be set to the central (clock) position.

Cleaning

Always unplug the heater from the wall and allow it to cool. Clean the outside by wiping with a damp cloth (not wet). Do not use detergents or abrasives materials. Do not allow for any water to enter the heater. You can use a vacuum cleaner to remove dust from the inlet and outlet grille.

Storing the Heater

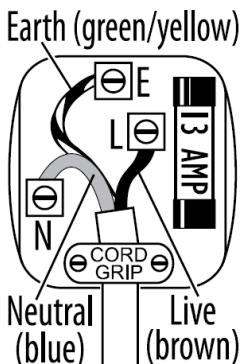
When the heater is not used for long periods of time, it should be protected from dust and stored in a clean dry place. The original packaging box can be saved and used to store the heater away.

Troubleshooting Guide

Please refer to the trouble shooting guide when experiencing an issue with your heater. If you still cannot determine the fault then please call our Customer Service number 01473 271272.

Problem	Possible Cause	Solution
The heater does not work.	<ol style="list-style-type: none"> Not properly plugged into the mains wall socket. Not switched on No electricity in the mains wall socket. 	<ol style="list-style-type: none"> Plug in firmly. Make sure appliance is switched on. Check fuse or breaker.
The heater is getting too hot.	<ol style="list-style-type: none"> Inadequate air flow Heat setting too high Vents are blocked 	<ol style="list-style-type: none"> Make sure there is circulating air in the room Adjust heat settings accordingly Make sure all vents are clear and free from obstruction.

Mains Plug Replacement



To replace the plug:

- Cut off the existing fitted plug and dispose of it.
- The wires in the mains lead supplied with this appliance are coloured in accordance with the following code:

GREEN/YELLOW = EARTH (E)
BLUE = NEUTRAL (N)
BROWN = LIVE (L)

This product **MUST** be earthed.

As the colours of the wires in the mains lead may not correspond with the colour markings identifying the terminals in your new plug, proceed as follows:

The wire which is coloured GREEN or YELLOW/GREEN must be connected to the terminal which is marked with the letter E or \equiv symbol or a coloured GREEN or YELLOW/GREEN.

The wire which is coloured BLUE must be connected to the terminal in the plug which is marked with the letter N or coloured BLACK or BLUE.

The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured RED or BROWN.

Ensure that the connections are tight and that no loose strands are left out of the terminals.

⚠ IF IN DOUBT CONSULT A QUALIFIED ELECTRICIAN – DO NOT ATTEMPT TO CHANGE THE PLUG YOURSELF

If the mains lead becomes damaged consult a qualified electrician.

Guarantee Information

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YEAR GUARANTEE

This product is guaranteed for a period of 2 years from the date of purchase against mechanical and electrical defects.

The warranty **does not** cover consumable parts that require replacement under normal use or accessories. This includes filters, belts, and accessory attachments.

1. If a fault develops within 28 days of purchase it should be returned to the place of purchase for exchange.
2. If the fault develops after 28 days and within 24 months of purchase please contact our customer service department 01473 271 272 or write to us at the address detailed below.

Please quote the model number which begins **IG**, the 'Batch Number' beginning '**5**' and give details of the exact fault.

We will then decide whether to repair or replace the item. You will be required to return a copy of your proof of purchase. Please retain your original.

If an item is replaced under guarantee within 2 years, the guarantee for the replacement item will be calculated from the purchase date of the original.

Before calling the Customer Service number please ensure you have checked the Troubleshooting Guide.



Tel: 01473 271 272
Email: info@igenix.co.uk

Fax: 01473 270 733
Website: www.igenix.co.uk

Postal Address:
Customer Service Department
Pik-a-Pak Electrical Distributors
38 Bluestem Road,
Ransomes Europark,
Ipswich, IP3 9RR

*When writing or emailing us to report a fault please ensure you attach a copy of your proof of purchase.
Please retain your original*

Disclaimer

Updates to hardware components are made regularly. Therefore some of the instructions, specifications and pictures in this documentation may differ slightly from your particular situation. All items described in this guide are for illustration purposes only and may not apply to your particular situation. No legal right or entitlements may be obtained from the description made in this manual.

Disposal of Old Electrical Appliances



The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.